**Job Offer at IpHost.net - Junior System Engineer**

Agia Varvara, Attica, GreeceTechnical SupportFull time

#### Description

**IpHost**, founded in 2004, provides innovative solutions via cloud infrastructure & datacenter services. We are among the top 3 accredited .gr and .eu domain names registrars, a member of RIPE and an official CPANEL partner.

Our mission is to keep our customers happy by providing them the best solutions and customer experience they will ever find. That way, they will be free of worries so they can do what they love and focus on growing and advance their business knowing that IpHost is **Always There, Always ON**.  
  
Our customer support team consists of experienced staff ready to help with any issue. Our technical support team consists of certified System Engineers, willing to take our infrastructure to the next level of security and performance.

It is an inspiration for all our team members to work hard every day towards our mission and goals making themselves better on their field and our customers happier on their everyday life.

Having more than 25000 satisfied customers we are proud of our services of shared web hosting plans, Virtual Private Servers, Dedicated/hardware servers, colocation services and, last but not least, web stacks and private cloud infrastructures.

As a Greek company, we have chosen to host our owned equipment at Athens-2 datacenter of LamdaHellix (ISO 27001 – ISO 9001) with high availability and an uptime of five nines (99.999%) to be able to provide the best quality of service to our customers.

•65000+ domain names registered

•10000+ shared web hosting activations

•700+ business server solutions (Cloud, Dedicated & Colocation servers, VPS)

We seek for a **Junior Systems Engineer** to join our Systems Operations and Engineering (SOE) team. As a member of this team of talented and extraordinary engineers you will be the direct interface with our company’s Technical Support team and be responsible to investigate, troubleshoot and escalate issues. You will also be responsible for handling incidents and responds to alerts from the infrastructure. Within your domain of responsibilities will be the continuous improvement of the company’s internal infrastructure with extra care for monitoring health status, performance and visibility systems, as well as backups and other maintenance jobs. In order to thrive on this job you must have a natural desire for automating anything that you have to do twice and definitely be able to handle tasks end-to-end with the support of all team members. Last but not least you will handle tasks regarding installation, configuration and maintenance of numerous Linux servers.  
  
**Responsibilities:**

* Directly engage with Technical Support team to assist in customer issues.
* Investigate, troubleshoot, resolve or escalate issues (customers, infrastructure, services).
* Monitor, maintain and improve internal health checks, performance monitoring and visibility systems.
* Perform, monitor and report on scheduled tasks (ex. Backups, maintenance etc).
* Maintain internal documentation and procedures.
* Install, configure and maintain Linux servers and services.
* Write simple (or not so simple) automation scripts and/or ansible roles and playbooks.
* Perform hands on works on data center infrastructure (ex. Server racking, hardware maintenance etc)
* Guide and be a role model for Technical Support team.
* Comment and contribute to design and technical documentation for Systems Engineering and other teams.
* Participate in rotating shifts (07:00 – 23:00 Monday – Friday) and on a rolling on-call schedule for weekends and 23:00 – 07:00.

#### Requirements

**Qualifications:**

* Bachelor’s Degree in Computer Science, Computer Engineering, Information technology or similar
* At least 2 years of hands-on experience as Linux Administrator or similar
* Excellent knowledge of Internet services functionality
* Good knowledge of Database Systems (MySQL/MariaDB)
* Good understanding of basic networking concepts and TCP/IP functionality
* Good understanding and knowledge of any virtualization technology (KVM, Vmware, Virtualbox, Vagrant, etc)
* Excellent written and verbal communication skills
* Excellent knowledge of English language (written and oral)
* Good understanding of any automation technology (Ansible, puppet, etc)

**Desired Skills:**

* Professional certification(s) in any relative field
* Experience in installation, configuration and management of web stack services (Apache/Nginx, Apache Tomcat, Varnish, MySQL, PostgreSQL, Memcached, etc)
* Working knowledge of any cloud and/or containers platform (ex AWS, GCP, Azure, OpenStack, Kubernetes)
* Experience in Linux networking: Firewalling, VPN (IPv4/IPv6), sysctl tuning
* Familiarity with IPv6
* Experience with Automation or CI/CD tools (Rundeck, Jenkins, Gitlab CI, etc)
* Programming skills (Bash or Python), Perl)

#### Benefits

* An exciting and dynamic working environment that encourages team spirit and co-operation
* Continuous learning and hands-on experience with innovative and cutting-edge technologies and operational practices
* Extra private insurance coverage
* Competitive salary according to qualifications

Send CV to jobs@iphost.net , position code 0322tech