**Junior Application Support & QA Analyst (e-Health & e-Government Sector) Athens / Thessaloniki**

**About Sigmasoft S.A.**

Sigmasoft S.A. is an innovative software development company providing state-of-the-art software solutions and services for the e-Health & e-Government Sector.

**What You Will Be Doing**

We are looking for an **Application Support Analyst** to join our team, to ensure that we deliver strong and reliable solutions to our clients**.**

**Responsibilities**

* Prepare and execute Test Cases to verify system meets customer requirements.
* Record defects and re-test when resolved
* Write and maintain training materials (manuals, documentation, presentations)
* Support customer User Acceptance Testing
* Provide customer technical support (email, phone on customer reported issues).
* Prepare technical/problem reports.

**Experience You Will Need to Succeed**

* BSc in Computer Science or related field
* Experience in manual/automated user testing

**Personal skills we are looking for**

* Excellent Communication and presentation skills
* Excellent analytical, problem solving and troubleshooting abilities
* Solid organizational skills and focus on accuracy and attention to detail
* Able to work independently or as part of a team
* Detail oriented, maintaining the highest quality work standards
* Great energy level and enjoy working in full software development lifecycle, from concept and design to testing.

**What we offer**

* Competitive base salary
* Private medical insurance coverage
* Full-time long-term co-operation
* Outstanding on the job training opportunities
* Outstanding working environment
* Outstanding career opportunities

**How to Apply**

 If you want to apply for Application Support Analyst positions based in **Athens**  please send your cv to: hr@sigmasoft.gr , subject: **ATH\_** **JUNIOR \_ASQA\_SEP2022**

 If you want to apply for Application Support Analyst positions based in **Thessaloniki** please send your cv to: hr@sigmasoft.gr , subject: **THESS\_** **JUNIOR\_ASQA\_SEP2022**

Keywords: solutions, support, support system, tester, test, πληροφορική, solutions, application support, analyst